

(00)AR 管理 (Action Required) - 資訊 #597

資訊 # 502 (Closed-關閉): 廠區及總處-資訊的2024年預算及預計採購行程表

訂閱-履約(ALL-Fortigate)

2024-01-04 14:17 - Joy Liao

狀態:	Closed-關閉	開始日期:	2024-07-01
優先權:	Normal	完成日期:	2024-08-31
被分派者:	益利 周	完成百分比:	100%
分類:		預估工時:	0:00 小時
版本:		AR建立日期:	
AR提出人員:	部門主管 (選單)	完成日期:	
AR來源:	其他主管		
需求人員:			
概述			
廠辦Forti防火牆UTP授權及維護合約			

歷史

#1 - 2024-01-15 14:45 - Joy Liao

- 主旨 從 訂閱-履約(ALL) 變更為 訂閱-履約(ALL-Fortigate)

#2 - 2024-05-08 17:02 - Joy Liao

- 完成日期 從 2024-09-30 變更為 2024-08-31

- 被分派者 從 正達 駱 變更為 益利 周

- 開始日期 從 2024-08-01 變更為 2024-07-01

Company Name: Onyx Ta-Ho Environmental Services Co., Ltd.

Phone Number: +886 225860177

E-Mail Address: itservice@tahoho.com.tw

Reseller: Advanced Communication Technology & Solutions Corporation (???????)

Product Description: 達和-FAZ150G

Product Serial Number: FAZ15GT223000096

Model: FortiAnalyzer 150G

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date

Hardware Coverage Advanced HW 2024-08-31

Firmware & General Updates Web/Online 2024-08-31

Enhanced Support Premium 2024-08-31

Telephone Support Premium 2024-08-31

Reseller: Advanced Communication Technology & Solutions Corporation (???????)

Product Description: 上水竹東

Product Serial Number: FGT40FTK2209HFUF

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date

Hardware Coverage Advanced HW 2024-08-31

Firmware & General Updates Web/Online 2024-08-31

Enhanced Support Premium 2024-08-31

Telephone Support Premium 2024-08-31

Advanced Malware Protection Web/Online 2024-08-31

FortiGuard IPS Service Web/Online 2024-08-31

FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31

FortiGuard AntiSpam Web/Online 2024-08-31

Reseller: Advanced Communication Technology & Solutions Corporation (???????)

Product Description: 上水墾丁

Product Serial Number: FGT40FTK2209HFUJ

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date

Hardware Coverage Advanced HW 2024-08-31

Firmware & General Updates Web/Online 2024-08-31

Enhanced Support Premium 2024-08-31

Telephone Support Premium 2024-08-31

Advanced Malware Protection Web/Online 2024-08-31

FortiGuard IPS Service Web/Online 2024-08-31

FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31

FortiGuard AntiSpam Web/Online 2024-08-31

Reseller: Advanced Communication Technology & Solutions Corporation (???????)

Product Description: 台中焚化廠

Product Serial Number: FGT40FTK2209HG0Y

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date

Hardware Coverage Advanced HW 2024-08-31

Firmware & General Updates Web/Online 2024-08-31

Enhanced Support Premium 2024-08-31

Telephone Support Premium 2024-08-31

Advanced Malware Protection Web/Online 2024-08-31

FortiGuard IPS Service Web/Online 2024-08-31

FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31

FortiGuard AntiSpam Web/Online 2024-08-31

Reseller: Advanced Communication Technology & Solutions Corporation (???????)

Product Description: 鹿草焚化廠

Product Serial Number: FGT40FTK2209HG2Y

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date

Hardware Coverage Advanced HW 2024-08-31

Firmware & General Updates Web/Online 2024-08-31

Enhanced Support Premium 2024-08-31

Telephone Support Premium 2024-08-31

Advanced Malware Protection Web/Online 2024-08-31

FortiGuard IPS Service Web/Online 2024-08-31

FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31

FortiGuard AntiSpam Web/Online 2024-08-31

Reseller: Advanced Communication Technology & Solutions Corporation (???????)

Product Description: 上水大樹

Product Serial Number: FGT40FTK2209HG7P

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date

Hardware Coverage Advanced HW 2024-08-31

Firmware & General Updates Web/Online 2024-08-31

Enhanced Support Premium 2024-08-31

Telephone Support Premium 2024-08-31

Advanced Malware Protection Web/Online 2024-08-31

FortiGuard IPS Service Web/Online 2024-08-31

FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31

FortiGuard AntiSpam Web/Online 2024-08-31

Reseller: Advanced Communication Technology & Solutions Corporation (???????)

Product Description: 八里焚化廠

Product Serial Number: FGT40FTK2209HGQS

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date
Hardware Coverage Advanced HW 2024-08-31
Firmware & General Updates Web/Online 2024-08-31
Enhanced Support Premium 2024-08-31
Telephone Support Premium 2024-08-31
Advanced Malware Protection Web/Online 2024-08-31
FortiGuard IPS Service Web/Online 2024-08-31
FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31
FortiGuard AntiSpam Web/Online 2024-08-31
Reseller: Advanced Communication Technology & Solutions Corporation (???????)
Product Description: 永康焚化廠
Product Serial Number: FGT40FTK2209HH19

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date
Hardware Coverage Advanced HW 2024-08-31
Firmware & General Updates Web/Online 2024-08-31
Enhanced Support Premium 2024-08-31
Telephone Support Premium 2024-08-31
Advanced Malware Protection Web/Online 2024-08-31
FortiGuard IPS Service Web/Online 2024-08-31
FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31
FortiGuard AntiSpam Web/Online 2024-08-31
Reseller: Advanced Communication Technology & Solutions Corporation (???????)
Product Description: 上水新莊
Product Serial Number: FGT40FTK2209HJH8

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date
Hardware Coverage Advanced HW 2024-08-31
Firmware & General Updates Web/Online 2024-08-31
Enhanced Support Premium 2024-08-31
Telephone Support Premium 2024-08-31
Advanced Malware Protection Web/Online 2024-08-31
FortiGuard IPS Service Web/Online 2024-08-31
FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31
FortiGuard AntiSpam Web/Online 2024-08-31
Reseller: Advanced Communication Technology & Solutions Corporation (???????)
Product Description: 宜蘭焚化廠
Product Serial Number: FGT40FTK2209HJS6

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date
Hardware Coverage Advanced HW 2024-08-31
Firmware & General Updates Web/Online 2024-08-31
Enhanced Support Premium 2024-08-31
Telephone Support Premium 2024-08-31
Advanced Malware Protection Web/Online 2024-08-31
FortiGuard IPS Service Web/Online 2024-08-31
FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31
FortiGuard AntiSpam Web/Online 2024-08-31
Reseller: Advanced Communication Technology & Solutions Corporation (???????)
Product Description: 上水迪抽二辦
Product Serial Number: FGT40FTK2209HJT8

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type	Support Level	Expiration Date
Hardware Coverage	Advanced HW	2024-08-31
Firmware & General Updates	Web/Online	2024-08-31
Enhanced Support	Premium	2024-08-31
Telephone Support	Premium	2024-08-31
Advanced Malware Protection	Web/Online	2024-08-31
FortiGuard IPS Service	Web/Online	2024-08-31
FortiGuard URL, DNS & Video Filtering Service	Web/Online	2024-08-31
FortiGuard AntiSpam	Web/Online	2024-08-31
Reseller: Advanced Communication Technology & Solutions Corporation	(???????)	
Product Description:	上水汐止	
Product Serial Number:	FGT40FTK2209HJUJ	

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type	Support Level	Expiration Date
Hardware Coverage	Advanced HW	2024-08-31
Firmware & General Updates	Web/Online	2024-08-31
Enhanced Support	Premium	2024-08-31
Telephone Support	Premium	2024-08-31
Advanced Malware Protection	Web/Online	2024-08-31
FortiGuard IPS Service	Web/Online	2024-08-31
FortiGuard URL, DNS & Video Filtering Service	Web/Online	2024-08-31
FortiGuard AntiSpam	Web/Online	2024-08-31
Reseller: Advanced Communication Technology & Solutions Corporation	(???????)	
Product Description:	上水迪化	
Product Serial Number:	FGT40FTK2209HJZ9	

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type	Support Level	Expiration Date
Hardware Coverage	Advanced HW	2024-08-31
Firmware & General Updates	Web/Online	2024-08-31
Enhanced Support	Premium	2024-08-31
Telephone Support	Premium	2024-08-31
Advanced Malware Protection	Web/Online	2024-08-31
FortiGuard IPS Service	Web/Online	2024-08-31
FortiGuard URL, DNS & Video Filtering Service	Web/Online	2024-08-31
FortiGuard AntiSpam	Web/Online	2024-08-31
Reseller: Advanced Communication Technology & Solutions Corporation	(???????)	
Product Description:	仁武焚化廠	
Product Serial Number:	FGT40FTK2209HK8F	

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type	Support Level	Expiration Date
Hardware Coverage	Advanced HW	2024-08-31
Firmware & General Updates	Web/Online	2024-08-31
Enhanced Support	Premium	2024-08-31
Telephone Support	Premium	2024-08-31
Advanced Malware Protection	Web/Online	2024-08-31
FortiGuard IPS Service	Web/Online	2024-08-31
FortiGuard URL, DNS & Video Filtering Service	Web/Online	2024-08-31
FortiGuard AntiSpam	Web/Online	2024-08-31
Reseller: Advanced Communication Technology & Solutions Corporation	(???????)	
Product Description:	上水(總處)	
Product Serial Number:	FGT40FTK2209HK9Q	

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type	Support Level	Expiration Date
Hardware Coverage	Advanced HW	2024-08-31

Firmware & General Updates Web/Online 2024-08-31
Enhanced Support Premium 2024-08-31
Telephone Support Premium 2024-08-31
Advanced Malware Protection Web/Online 2024-08-31
FortiGuard IPS Service Web/Online 2024-08-31
FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31
FortiGuard AntiSpam Web/Online 2024-08-31
Reseller: Advanced Communication Technology & Solutions Corporation (???????)
Product Description: 上水投肥
Product Serial Number: FGT40FTK2209HKBF

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage
Support Type Support Level Expiration Date
Hardware Coverage Advanced HW 2024-08-31
Firmware & General Updates Web/Online 2024-08-31
Enhanced Support Premium 2024-08-31
Telephone Support Premium 2024-08-31
Advanced Malware Protection Web/Online 2024-08-31
FortiGuard IPS Service Web/Online 2024-08-31
FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31
FortiGuard AntiSpam Web/Online 2024-08-31
Reseller: Advanced Communication Technology & Solutions Corporation (???????)
Product Description: 上水松山
Product Serial Number: FGT40FTK2209HKE9

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage
Support Type Support Level Expiration Date
Hardware Coverage Advanced HW 2024-08-31
Firmware & General Updates Web/Online 2024-08-31
Enhanced Support Premium 2024-08-31
Telephone Support Premium 2024-08-31
Advanced Malware Protection Web/Online 2024-08-31
FortiGuard IPS Service Web/Online 2024-08-31
FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31
FortiGuard AntiSpam Web/Online 2024-08-31
Reseller: Advanced Communication Technology & Solutions Corporation (???????)
Product Description: 樹林焚化廠
Product Serial Number: FGT40FTK2209HKED

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage
Support Type Support Level Expiration Date
Hardware Coverage Advanced HW 2024-08-31
Firmware & General Updates Web/Online 2024-08-31
Enhanced Support Premium 2024-08-31
Telephone Support Premium 2024-08-31
Advanced Malware Protection Web/Online 2024-08-31
FortiGuard IPS Service Web/Online 2024-08-31
FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31
FortiGuard AntiSpam Web/Online 2024-08-31
Reseller: Advanced Communication Technology & Solutions Corporation (???????)
Product Description: 上水六堵
Product Serial Number: FGT40FTK2209HKFG

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage
Support Type Support Level Expiration Date
Hardware Coverage Advanced HW 2024-08-31
Firmware & General Updates Web/Online 2024-08-31
Enhanced Support Premium 2024-08-31
Telephone Support Premium 2024-08-31

Advanced Malware Protection Web/Online 2024-08-31
FortiGuard IPS Service Web/Online 2024-08-31
FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31
FortiGuard AntiSpam Web/Online 2024-08-31
Reseller: Advanced Communication Technology & Solutions Corporation (???????)
Product Description: 嘉義焚化廠
Product Serial Number: FGT40FTK2209HKN5

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date
Hardware Coverage Advanced HW 2024-08-31
Firmware & General Updates Web/Online 2024-08-31
Enhanced Support Premium 2024-08-31
Telephone Support Premium 2024-08-31
Advanced Malware Protection Web/Online 2024-08-31
FortiGuard IPS Service Web/Online 2024-08-31
FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31
FortiGuard AntiSpam Web/Online 2024-08-31
Reseller: Advanced Communication Technology & Solutions Corporation (???????)
Product Description: 達清台南
Product Serial Number: FGT40FTK2209HKND

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date
Hardware Coverage Advanced HW 2024-08-31
Firmware & General Updates Web/Online 2024-08-31
Enhanced Support Premium 2024-08-31
Telephone Support Premium 2024-08-31
Advanced Malware Protection Web/Online 2024-08-31
FortiGuard IPS Service Web/Online 2024-08-31
FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31
FortiGuard AntiSpam Web/Online 2024-08-31
Reseller: Advanced Communication Technology & Solutions Corporation (???????)
Product Description: 上水景美
Product Serial Number: FGT40FTK23015250

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date
Hardware Coverage Advanced HW 2024-08-31
Firmware & General Updates Web/Online 2024-08-31
Enhanced Support Premium 2024-08-31
Telephone Support Premium 2024-08-31
Advanced Malware Protection Web/Online 2024-08-31
FortiGuard IPS Service Web/Online 2024-08-31
FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31
FortiGuard AntiSpam Web/Online 2024-08-31
Reseller: Advanced Communication Technology & Solutions Corporation (???????)
Product Description: 達技
Product Serial Number: FGT40FTK23015354

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date
Hardware Coverage Advanced HW 2024-08-31
Firmware & General Updates Web/Online 2024-08-31
Enhanced Support Premium 2024-08-31
Telephone Support Premium 2024-08-31
Advanced Malware Protection Web/Online 2024-08-31
FortiGuard IPS Service Web/Online 2024-08-31
FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31

FortiGuard AntiSpam Web/Online 2024-08-31

Reseller: Advanced Communication Technology & Solutions Corporation (???????)

Product Description: 上水烏牌

Product Serial Number: FGT40FTK23015608

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date

Hardware Coverage Advanced HW 2024-08-31

Firmware & General Updates Web/Online 2024-08-31

Enhanced Support Premium 2024-08-31

Telephone Support Premium 2024-08-31

Advanced Malware Protection Web/Online 2024-08-31

FortiGuard IPS Service Web/Online 2024-08-31

FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31

FortiGuard AntiSpam Web/Online 2024-08-31

Reseller: Advanced Communication Technology & Solutions Corporation (???????)

Product Description: 達清

Product Serial Number: FGT40FTK23016078

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date

Hardware Coverage Advanced HW 2024-08-31

Firmware & General Updates Web/Online 2024-08-31

Enhanced Support Premium 2024-08-31

Telephone Support Premium 2024-08-31

Advanced Malware Protection Web/Online 2024-08-31

FortiGuard IPS Service Web/Online 2024-08-31

FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31

FortiGuard AntiSpam Web/Online 2024-08-31

Reseller: Advanced Communication Technology & Solutions Corporation (???????)

Product Description: 大發

Product Serial Number: FGT40FTK23016395

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date

Hardware Coverage Advanced HW 2024-08-31

Firmware & General Updates Web/Online 2024-08-31

Enhanced Support Premium 2024-08-31

Telephone Support Premium 2024-08-31

Advanced Malware Protection Web/Online 2024-08-31

FortiGuard IPS Service Web/Online 2024-08-31

FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31

FortiGuard AntiSpam Web/Online 2024-08-31

Reseller: Advanced Communication Technology & Solutions Corporation (???????)

Product Description: 上水昆陽

Product Serial Number: FGT40FTK23016461

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type Support Level Expiration Date

Hardware Coverage Advanced HW 2024-08-31

Firmware & General Updates Web/Online 2024-08-31

Enhanced Support Premium 2024-08-31

Telephone Support Premium 2024-08-31

Advanced Malware Protection Web/Online 2024-08-31

FortiGuard IPS Service Web/Online 2024-08-31

FortiGuard URL, DNS & Video Filtering Service Web/Online 2024-08-31

FortiGuard AntiSpam Web/Online 2024-08-31

Reseller: Advanced Communication Technology & Solutions Corporation (???????)

Product Description: 新店焚化廠

Product Serial Number: FGT40FTK23016482

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type	Support Level	Expiration Date
Hardware Coverage	Advanced HW	2024-08-31
Firmware & General Updates	Web/Online	2024-08-31
Enhanced Support	Premium	2024-08-31
Telephone Support	Premium	2024-08-31
Advanced Malware Protection	Web/Online	2024-08-31
FortiGuard IPS Service	Web/Online	2024-08-31
FortiGuard URL, DNS & Video Filtering Service	Web/Online	2024-08-31
FortiGuard AntiSpam	Web/Online	2024-08-31

Reseller: Advanced Communication Technology & Solutions Corporation (???????)
Product Description: 上水獅子頭
Product Serial Number: FGT40FTK23016484

Model: FortiGate 40F

- Please be aware that any lapse in service will require coverage be renewed back to the contract expiration date

Product Support Coverage

Support Type	Support Level	Expiration Date
Hardware Coverage	Advanced HW	2024-08-31
Firmware & General Updates	Web/Online	2024-08-31
Enhanced Support	Premium	2024-08-31
Telephone Support	Premium	2024-08-31
Advanced Malware Protection	Web/Online	2024-08-31
FortiGuard IPS Service	Web/Online	2024-08-31
FortiGuard URL, DNS & Video Filtering Service	Web/Online	2024-08-31
FortiGuard AntiSpam	Web/Online	2024-08-31

#3 - 2024-06-02 16:40 - 益利周

- 狀態 從 New-新增 變更為 Resolved-解決
- 完成百分比 從 0 變更為 100

各地防火牆已續約完成

"FortiCare Support Registered
Firmware & General Updates Licensed (Expiration Date: 2024/09/02)
Intrusion Prevention Licensed (Expiration Date: 2024/09/02)
AntiVirus Licensed (Expiration Date: 2024/09/02)
Web Filtering Licensed (Expiration Date: 2024/09/02)
Outbreak Prevention Licensed (Expiration Date: 2024/09/02)"

#4 - 2024-11-20 13:56 - Joy Liao

- 狀態 從 Resolved-解決 變更為 Closed-關閉